



HERTFORDSHIRE
CONSTABULARY

APPENDIX B5

Ms. T. Grant
24 Forest Row,
Stevenage
SG2 8BY

18th October 2021

Dear Ms Grant

Re: Loung72, High Street, Stevenage - Written Warning Letter

I am writing to you in your capacity as the Designated Premises Supervisor of the above named premises, and I would bring to your attention a problem our Safer Neighbourhood Team, experienced with the 'Manager' of Lounge 72. I believe his name is Dan.

Over the weekend of 30th September, 2021 there was a serious sexual assault committed in Stevenage. On that day, an urgent request from SOIT (Sexual Offences Investigation Team, Police Headquarters), for CCTV footage to be collected from Lounge 72, was received and allocated to Officers from the Safer Neighbourhood Team. Officers attempted to collect, but did not have any success, as the person spoken to said that there would not be anybody on site until 19:00.

Later that day another Officer was unable to obtain the CCTV footage. Not only was she unable to obtain that footage, but the person she was speaking with **was extremely rude and obstructive to her and her colleague. At this time the 'owner' DAN, would not allow the PCSO to view the CCTV.**

Due to being unable to collect the CCTV footage, the PCSO reported this to myself and requested that her colleague attempt to collect it the following day.

On Saturday 1st October, an Officer re-attended the premises.

The CCTV was set up and ready to view, but though the PCSO was able to view the '**selected parts of the CCTV**' offered, she was not able to take it at that time, and was asked to wait for a couple of days for it to be downloaded. She was informed that the CCTV would be available 'in the next few days', and they would call her.

On Tuesday 4th October, 2021, PCSO Turner phoned Lounge 22, but was unable to get an answer. She continued to attempt to make contact. I also attended the premises, that afternoon and all doors were locked up and nobody on site.

On 8th October, 2021 CCTV was collected from Lounge 72, by PCSO Turner

This took 9 days of calls and visits to the site, which along with the initial attitude of Dan, the 'manager' of the club, is not acceptable.

The relevant conditions under Annex 2 of your licence, which have not been adhered to, are as follows:

'A minimum of two persons shall be trained in access and operate the CCTV system, and recordings shall be made available within 48 hours upon the request of the Police or authorised Officer of the Licensing Authority, providing such requests are in connection or detection of crime. Recordings are to be supplied in the form of digital download and burned onto a DVD or CD disc'

That, together with the unacceptable response by your manager, to an official request by a member of the Police, under the conditions of your licence, gives me cause for concern.

Please treat this as a written warning with regard to the Breach of your licence.

A copy of this letter has been forwarded to Stevenage Borough Council.

Yours sincerely

Gillian Akroyd
Licensing Officer
Stevenage Police Station

cc: Mr. A. Lisowski Stevenage Borough Council, Danestrete, Stevenage, Herts.